

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Maruthi Bhaskar

Attorney Docket No.: CISC127/1619

Application No.: 09/457,208

Examiner: Shah, Chirag G.

Filed: December 7, 1999

Group: 2664

Title: TICKET INSERTION: LOAD
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(submitted with an RCE herewith)

Commissioner for Patents
P.O. Box 1450
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Technology Center 2600

Dear Sir or Madame:

In response to the Office Action dated November 6, 2003, a response to which is due February 6, 2004, please enter the following amendments and consider the following remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.